

## **Guidelines for appointments at Kimberworth Place during the COVID-19 Pandemic**

Dear family,

The NHS is continuously reviewing Government and World Health Organisation (WHO) guidelines and putting the appropriate measures in place so we can ensure the safety of all our service users and staff, whilst also minimising the risk of spreading the COVID 19 virus.

In response please read the new guidelines for attending appointments at Kimberworth Place before attending your appointment and we would encourage you to share this information with the child/ young person who will be attending the appointment. We have also included a child friendly version and social story about the changes to support some children and young people.

### **Before attending your appointment at Kimberworth Place**

- If anyone in your household is classified as being in a vulnerable group or is continuing to shield please contact the service before attending for an appointment to see if the appointment can be offered via the telephone or video call as an alternative.
- If anyone in your household is at all unwell or if children including conjunctivitis or has recently developed any rashes please do not attend your appointment and contact the service to reschedule the appointment.
- There is a current expectation in accordance with government guidelines that all visitors to NHS premises need to wear either a face covering or face mask on arrival for their appointment. However, once in a clinic room children, young people and carers may remove their masks if a 2 metre distance from the clinician can be observed. If you or your child do not arrive with a face covering/ face mask you will be provided with a disposable facemask on arrival at Kimberworth Place. If you have any concerns or queries relating to this guidance please call the service before your appointment. Additional advice and support for children and young people in relation to wearing a face covering or mask can be found on the Rotherham CAMHS website on the COVID-19 page under the Neurodevelopmental assessment pathway information.

### **On arriving at Kimberworth Place**

- Please do not arrive early for your appointment and only enter the building at time of your appointment. (This is to ensure we only have the minimal people necessary in reception to ensure that social distancing can be maintained).
- Only one adult should accompany the child/ young person attending the appointment and no other children or family members should be in attendance.
- If your child/ young person is not accompanied by an adult in their session you will not be allowed to wait in the reception area and there will be an expectation that you will wait outside the building and that the clinician will have a contact number to call you once the session has finished.



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- All people entering the building will be asked to use a sanitizer on their hands and that of children and young people and again on the way out of the building.
- The seating in the waiting area has been changed in line with social distancing guidelines. Some seats now have a sign asking people not to sit on them so that a 2 metre social distance can be observed by all visitors to Kimberworth Place.
- To protect your safety and that of our staff, clinicians will be wearing Personal Protective Clothing including; masks, gloves, visors and aprons. Please do not be alarmed by this it is a measure we are taking to keep everyone safe.

Keeping our families and staff safe during the coronavirus outbreak is our number one priority and we have made the above changes to ensure safety when accessing our service. If you have any queries in relation to the new guidelines please do not hesitate to contact the service.

Yours sincerely,

The Rotherham CAMHS Neurodevelopmental Assessment Team